

Hours Lost Due to Work Related Injury/Illness Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

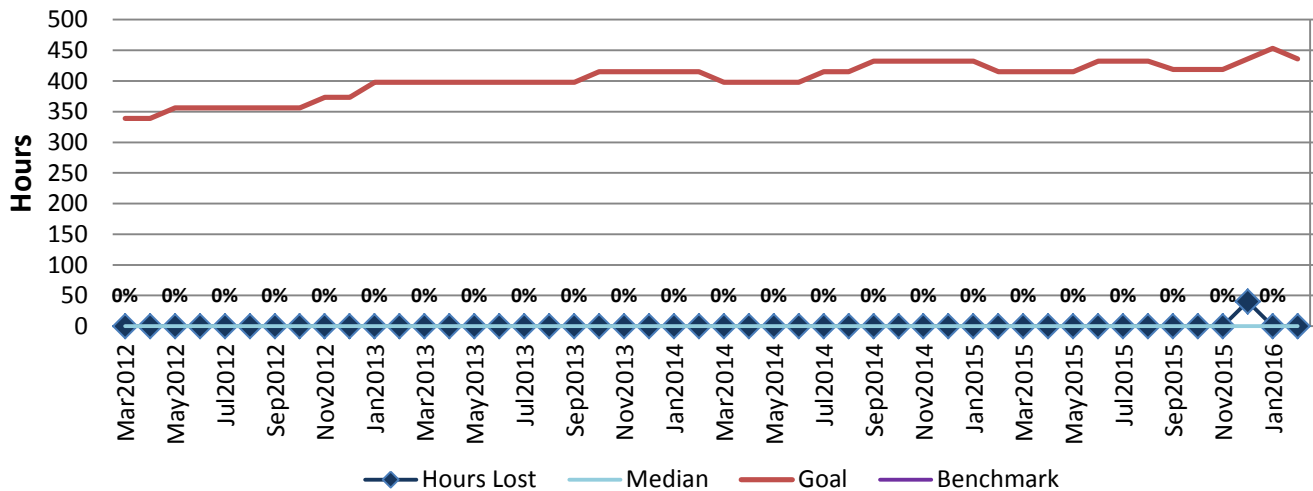
Process: Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-14 & FY-15 Goal: To keep below 10% Benchmark: TBD	Data Source: Payable Time PeopleSoft Goal Source: PARC Scope Summary Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours Why Measure: Minimize number & severity of workplace injuries/illness Next Improvement Step: To monitor and continue educating/training

How Are We Doing?

Mar2015-Feb2016 12 Month Goal	Mar2015-Feb2016 12 Month Actual		Feb2016 Goal	Feb2016 Actual	
5,124	40		436	0	
Hours	Hours		Hours	Hours	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.